# DIN Rail UPS
## Model: DIN-UPS 24-20
### Installation/Operation Manual

![DIN Rail UPS Image]

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<td></td>
<td></td>
</tr>
</tbody>
</table>

M-DINUPS240W
AS OF 111217
A) AC Input: Wire Input Block (lettered left to right)
   a) Earth Ground
   b) AC Hot 230 VAC: no jumper installed across j1 & j2
      AC Hot 115 VAC: wire jumper across j1 and j2
   c) Neutral
   j1 & j2) Jumper these two inputs for 115 VAC operation
          See page 5 for details.

B) Battery Output: two terminal each for plus and minus.
   Utilize dual wiring when battery location is more than 15
   feet from unit. See page 5 for details.

C) Battery Charge Current Limit: Allows setting maximum
   current flow to battery during recharge cycle, use when
   low amp-hour batteries are applied to system to prevent
   overheating when recovering dead batteries. Adjustment
   range 20-100% of available charge current. (Available
   charge current = unit output rating of 10 amps - load
   demand. Note: the unit has a load priority circuit, all
   produced power is made available to the load, remaining
   power is available for battery charging). See page 6
   for details.

D) Battery Temperature Sensor (optional): Plug in port
   (RJ-45). See page 6 for details.

E) Communication Modbus: contact factory for more
   information

F) Output to Load: two terminals each for plus and minus,
   utilize dual wiring when load is more than 15 feet from unit.
   Note: the unit has a load priority circuit, all produced power
   is made available to the load, remaining power is available
   for battery charging. See page 5 for details.

G) Form C Contacts: Activate upon:
   a. AC power fail
   b. Low battery or poor battery condition
   See page 5 for details.

H) System Settings: via plug-in jumper programing
   terminals located on bottom of the unit.
   a. Install jumper per illustration below (Table 1) to:
      i. Select float voltage per Battery Type and enable
         Absorption Charge (see page 7 for details)
      ii. Enable Battery Test (Functional Setting)
      iii. Disable/Enable Load Priority (Functional Setting)
   See page 8 for details on functional settings.
I) **Time Buffering/Battery Run Time Settings**: dial in time interval of desired run time battery without disconnect.
   a. 1 - 60 minutes
   or
   b. Set at zero for battery run until LVD activates @ 18 VDC (1.5 VPC)
   See page 7 for details.

J) **Battery Start w/o AC Present Push Button**:
   a) If system shuts down due to loss of AC and battery, power push button will allow battery to reconnect and supply the load if sufficient battery voltage is present.

K) **Status Indicator LED's**
   1. AC Fail: Operating on battery back-up power (LED On). LED extinguishes when AC is present.
   2. Low battery, or poor battery condition
   3. Charger Output Status and Fault Mode Diagnosis: by blink code:

   - **Charge Status Blink Code**:
     - Bulk: 5 blink/second - Recovery
     - Absorption: 2 blink/second - Bulk
     - Float: 1 blink/second

   - **Fault Mode Diagnosis Blink Code**:
     - Reverse Polarity: 1 blink, pause
     - Battery Not Connected: 2 blink, pause
     - Overload or Short Circuit: 4 blink, pause
     - Bad Battery Wire Connection, or Bad Battery (internal impedance): 5 blink, pause
     - Bad Thermal Sensor: 7 blink, pause and diagnostic
   See page 8 for details.

### Table 1: System Settings: Battery Selection/Absorption Charge and Functional Settings

<table>
<thead>
<tr>
<th>Battery Type Selection</th>
<th>Float Charge/ Jumper Insert Position</th>
<th>Absorption Charge Enable/ Jumper Insert Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Lead (Default)</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> None</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 6</td>
</tr>
<tr>
<td></td>
<td>26.76 VDC</td>
<td>28.8 VDC</td>
</tr>
<tr>
<td>Sealed Lead Insert Jumper: Pos. 1</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 1</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 6</td>
</tr>
<tr>
<td></td>
<td>27.0 VDC</td>
<td>28.8 VDC</td>
</tr>
<tr>
<td>Gel Battery Insert Jumper: Pos. 2</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 2</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 6</td>
</tr>
<tr>
<td></td>
<td>27.6 VDC</td>
<td>28.8 VDC</td>
</tr>
<tr>
<td>Ni-Cad Insert Jumper: Pos. 3</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 3</td>
<td><img src="123456789012345678901234567890" alt="Diagram" /> Pos. 6</td>
</tr>
<tr>
<td></td>
<td>28.0 VDC (1.40 VPC x 20 Cells)</td>
<td>30.0 VDC (1.50 VPC x 20 Cells)</td>
</tr>
</tbody>
</table>

**Note**: Don’t use Ni-Cad charging on battery less than 7 AH.
Table 2: System Settings: Functional Settings

<table>
<thead>
<tr>
<th>Function Setting</th>
<th>Jumper Placement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery Test ON</td>
<td>Pos. 4</td>
</tr>
<tr>
<td>Insert Jumper: Pos. 4</td>
<td></td>
</tr>
<tr>
<td>Insert jumper at position 4 to enable Periodic Battery condition test process. (Fault reported by LED diagnosis blink code, see Table 6):</td>
<td></td>
</tr>
<tr>
<td>• Battery wiring connection</td>
<td></td>
</tr>
<tr>
<td>• Battery efficiency/sulfation (impedance test)</td>
<td></td>
</tr>
<tr>
<td>• Shorted Cell</td>
<td></td>
</tr>
<tr>
<td>Load Priority Disable</td>
<td>Pos. 7</td>
</tr>
<tr>
<td>(Makes full power available for charging)</td>
<td></td>
</tr>
<tr>
<td>Insert Jumper: Pos. 7</td>
<td></td>
</tr>
<tr>
<td>Jumper inserted into position 7 making all power from the unit available for battery charging by disabling the load priority output function. Under low battery charge condition, output voltage to load will be equal to that of the battery voltage, thus useful voltage to the load will not be available until the battery recovers to proper levels.</td>
<td></td>
</tr>
</tbody>
</table>

1) General Information

This DIN rail mount DC UPS Combines all system power functions: power supply, battery charger, UPS circuitry and status monitoring in one compact unit that produces 24 volt, 20 amps allocated via outputs for load and battery:

- Load output: “load priority” distribution ensures power is dedicated first to the load, with remainder then allocated to battery charging, thus preventing a discharged battery from impacting operation of critical loads.
- Battery output: 3 step charging for rapid battery recovery, programmable for battery type, with optional temperature compensation sensor
- Battery automatically on line to support load anytime AC fails
- Low voltage disconnect protects battery from total discharge
- Automatic periodic battery health diagnosis
- High operating temperature range to 70˚ C
- Alarm contacts: AC fail, battery status/condition

Materials Provided:
1 ea. DIN-UPS unit with integral DIN rail mount clip
3 ea. Jumper tabs for programming
1 ea. Jumper wire (orange) for 115 volt input operation

Optional Equipment:
Temperature Compensation Sensor, P/N: 468-4510-0

2) Safety Information

**WARNING** – Explosion Hazard. Do not disconnect loads or battery unless AC input and battery have been switched off.

**WARNING** – Explosion Hazard. Substitution of components may impair suitability for class I, Division 2.

**WARNING** – Switch off or remove AC input and battery power before wiring the DIN-UPS 24-20. Never work on the DIN UPS when it is connected to AC input and battery. The DIN UPS must be installed in accordance with UL508 or local electrical codes depending upon the application. The DIN UPS should have a suitability sized AC input circuit breaker feeding its AC input. See specification section for maximum AC input draw for your input voltage for circuit breaker sizing.

**CAUTION:** Hot surface. Avoid touching the DIN UPS case while operating at or near its full load capacity. Remove AC and battery power and allow DIN UPS at least 10 minutes to cool before removing from DIN Rail.

3) Installation/Wiring

A) Mounting:
The unit is designed for 35 mm DIN rail mounting in an enclosure and relies on convection (free air) cooling, thus must have a minimum 4” (10 cm) of open space above and below DIN UPS in order to assure sufficient air flow. We recommend approximately 1/2” (10mm) spacing between adjacent DIN Rail mounted devices. Note, that depending on the ambient temperature and load of the device, the temperature of the case can become hot to the touch.

The unit is designed for vertical mount (+/- 5°) and has an integral clip on the back to secure it to the rail. To mount, place the top tabs over the top of the DIN rail, and using a long slotted screw driver insert it in the groove at the bottom of the bracket and twist which will extend the spring loaded mounting bracket downward allowing the unit to be positioned against the DIN rail, release the bracket with DIN UPS positioned vertically and the rail will be captured and the unit secured.
B) Wiring

1. AC Input: Terminal Block (lettered left to right) - Figure 4

   a) Earth Ground  
   b) AC Hot (note: install jumper provided across terminals j1 and j2 for 115 VAC input)  
   c) Neutral  
   j1 & j2) Jumper these two terminals for 115 VAC operation and apply 115V hot to term b and neutral to c  

   Recommended wire size: 16 AWG

2. Output

   The unit has dual outputs: one connection to the Load and the other to the back-up battery. Note: the unit has a load priority circuit, all produced power first is made available to the load with remaining power made available for battery charging. Both outputs are isolated from the case.

   Battery Output: two sets of terminals each for plus and minus. Utilize dual wiring when battery location is more than 15 feet from unit to minimize voltage drop. See page 2 and 3, Section H for programming per battery type.

   Output to Load: two terminals each for plus and minus, utilize dual wiring when load is more than 15 feet from unit to minimize voltage drop.

   Fuse note: We recommend a 25 amp fuse be installed on the hot leg at battery. If using both sets of battery terminals on DIN UPS (i.e. two pairs of wires, recommended for long wire runs), connect both hot wires to one side of battery fuse.

   Battery/Output wires size (recommended): 14 AWG  
   Terminal Block maximum wire size (recommended): 10 AWG

C) Alarm Contacts, Form C (Isolated):

   Form C Contacts for remote monitor: Activate upon:
   a. AC power fail  
   b. Low battery, or poor battery condition

Figure 4: AC Input Terminal Block
Table 2: Alarm Contacts

<table>
<thead>
<tr>
<th>Input</th>
<th>5-6</th>
<th>5-7</th>
<th>8-9</th>
<th>8-10</th>
<th>1 AC Fail LED</th>
<th>2 Fault Battery LED</th>
<th>3 Diagnosis LED</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC only</td>
<td>closed</td>
<td>open</td>
<td>open</td>
<td>closed</td>
<td>off</td>
<td>on</td>
<td>2 Blink-Pause</td>
</tr>
<tr>
<td>AC + Batt</td>
<td>closed</td>
<td>open</td>
<td>closed</td>
<td>open</td>
<td>off</td>
<td>off</td>
<td>1 Blink/second</td>
</tr>
<tr>
<td>Batt only</td>
<td>open</td>
<td>closed</td>
<td>closed</td>
<td>open</td>
<td>on</td>
<td>off</td>
<td></td>
</tr>
<tr>
<td>Low Batt</td>
<td>open</td>
<td>closed</td>
<td>open</td>
<td>closed</td>
<td>on</td>
<td>on</td>
<td></td>
</tr>
</tbody>
</table>

* Labeled Low Battery or Battery Replacement on Front Panel

Relay Contact Rating:
Max. DC: 30 VDC, 1 amp; AC: 60 VAC, 1 amp; Resistive load (EN 60947-4-1)
Min. 1mA at 5 VDC

D) Optional Battery Temperature Compensation Sensor P/N: 468-4510-0

To install, remove the access tab in the front panel decal labeled “Temp Probe”, install the Temp. Sensor into the RJ-45 connector. Attach sensor to side of battery using RTV silicone.

The sensor will vary the battery charging voltage depending on the battery’s temperature and charge program setting.

Table 3: Absorption Charge Voltage & Float Charge Voltage Settings

![Graph: Temperature vs Charging Voltage]

- Float Voltage = Voltage @ 20° C - (Sensor Temp ° - 20°) x .003 x number of cells
- Fast Charge = Voltage @ 20° C - (Sensor Temp ° - 20°) x .005 x number of cells
- Eg. Sensor Temp = 60°
- Voltage @ 20° = 26.76 (open lead)
- Battery Cells = 12
- Float: 25.32V = 26.76V - (40 x .003 x 6)

If the battery temperature is less than -20° C or greater than +60° C, an ‘outside its range (temp. sensor) alarm is signalled with code 7 blink.

If the sensor is not connected or if the sensor is defective, the LED Low Batt will illuminate and the LED Diagnosis’ LED continues to show the status of the battery, i.e., trickle charge, fast charge or recovery charge.

E. Optional MODBUS: The DIN UPS 24-20 incorporates MODBUS communication protocol over RS-485 serial interface. For details on MODBUS feature and to obtain the MAP file, please go to www.poweringthenetwork.com/din-ups and download the DIN UPS MODBUS Application Note. To connect to the DIN UPS 24-20 MODBUS serial port, remove the access tab in the front panel decal labeled COM MODBUS, see figure 8.
4) Settings

A) Battery Type/Charge Curve
Charge curve per battery type: via programing jumpers inserted on bottom panel of unit right side.

Using programming jumper tabs provided and a small needle nose pliers, insert programming jumpers to select float voltage and enable absorption voltage per battery type. Caution, do not program unit while connected to power.

Table 4: Battery Selection/Absorption Charge

<table>
<thead>
<tr>
<th>Battery Type Selection</th>
<th>Float Charge/ Jumper Insert Position</th>
<th>Absorption Charge Enable/ Jumper Insert Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Lead (Default)</td>
<td>26.76 VDC None</td>
<td>28.8 VDC Pos. 6</td>
</tr>
<tr>
<td>Sealed Lead</td>
<td>27.0 VDC Pos. 1</td>
<td>28.8 VDC Pos. 6</td>
</tr>
<tr>
<td>Gel Battery</td>
<td>27.6 VDC Pos. 2</td>
<td>28.8 VDC Pos. 6</td>
</tr>
<tr>
<td>Ni-Cad</td>
<td>28.0 VDC (1.40 VPC x 20 Cells)</td>
<td>30.0 VDC (1.50 VPC x 20 Cells)</td>
</tr>
</tbody>
</table>

Absorption Charge: Unit outputs 29.2 VDC for two minutes, then output is reduced to 28.8 VDC

Note: Don’t use Ni-Cad charging on battery less than 7 AH.
* Note: voltages above are at 20˚C with no battery temp. sensor connected.

B) Battery Charge Current Limit/Battery Charge Level

Allows setting maximum current flow to battery during recharge cycle- use when low amp-hour batteries are applied to system to prevent overheating when recovering dead batteries. Adjustment range 20-100% of available charge current. (Available charge current = unit output rating of 10 amps minus load demand. Note: the unit has a load priority circuit, all produced power is made available to the load, remaining power is available for battery charging).

To set, use small slotted screw driver to rotate selector dial. Set dial between 10 to 20% of battery capacity (Amp Hours).
C) Time Buffering/Battery Run Time

This function determines how long the reserve battery will power the system in the event of AC failure. You may choose a specified time or run until the LVD activates.

Settings: dial in time interval of desired run time of battery without disconnect. Use a small screwdriver to set the dial arrow to the desired setting:

a. 1 - 60 minutes
or
b. Set at zero for battery run until LVD activates @ 18 VDC (1.5 VPC)

Figure 11: Time Buffering/Battery Run Time - Dial

D) System Settings

Via plug-in jumper programming terminals located on top of the unit. Install jumper per illustration below to:

ii. Enable Battery Test

iii. Disable/Enable Load Priority

<table>
<thead>
<tr>
<th>Function Setting</th>
<th>Position</th>
<th>Description</th>
</tr>
</thead>
</table>
| Battery Test ON  | Pos. 4    | Insert jumper at position 4 to enable Periodic Battery condition test process. (Fault reported by LED diagnosis blink code, see Table 6):  
- Battery wiring connection  
- Battery efficiency/sulfation (impedance test)  
- Shorted Cell |
| Load Priority Disable  | Pos. 7 | Jumper inserted into position 7 making all power from the unit available for battery charging by disabling the load priority output function. Under low battery charge condition, output voltage to load will be equal to that of the battery voltage, thus useful voltage to the load will not be available until the battery recovers to proper levels. |

E) Operation

A) Battery Start without AC Present Push Button:

If system shuts down due to loss of AC and battery power, pushing button will allow battery to come on line to supply the load. Press and hold for 3 seconds to re-connect battery to output. Note, if LVD has activated and battery voltage has not recovered above disconnect point, the unit will not cycle on.

B) Status Indicator LED's

1. Power source: Mains or back up
   i. AC OK (LED Off)
   or
   ii. Operating on battery backup power (LED On) red

2. Low battery, or battery replacement

   LED illuminates when:
   - Low Battery (capacity less than 30%)
   - Bad connection to battery
   - Battery requires replacement

3 Diagnosis LED.

Charger output status system diagnosis and Fault mode diagnosis: by
Table 6: Status Indicator LEDs

<table>
<thead>
<tr>
<th>Monitoring Control</th>
<th>State</th>
<th>LED Diagnosis (No.8)</th>
<th>LED Battery Fault No.7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charging Type</td>
<td>Float</td>
<td>1 Blink/sec</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Absorption</td>
<td>2 Blink/sec</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Bulk</td>
<td>5 Blink/sec</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Reverse polarity or high battery Voltage</td>
<td>1 Blink/pause*</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Battery Not connected, no output power</td>
<td>2 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Battery shorted cell</td>
<td>3 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Over Load or short circuit on the load</td>
<td>4 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Bad battery; Internal impedance Bad or Bad battery wire connection</td>
<td>5 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Battery Life test not possible</td>
<td>6 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Temp. Sensor outside its range</td>
<td>7 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td>System Auto Diagnosis</td>
<td>Boost condition: battery discharge after 4 min. of overload.</td>
<td>8 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Internal fault</td>
<td>9 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Low battery detected when system activated by battery start button with no ac input</td>
<td>10 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Life test not possible; Parallel mode on Slave Device</td>
<td>12 Blink/pause</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Bad battery wire connection; Parallel mode on Slave Device</td>
<td>13 Blink/pause</td>
<td>ON</td>
</tr>
</tbody>
</table>

* Pause: 1 Second

**C) LVD**
The unit contains a low voltage load disconnect that activates at 18 volts (1.5 vpc) which is factory set and cannot be user modified. (See also Section 4-C regarding operation with battery time out circuit.)

**6) Protection**
On the AC input: the device is equipped with an internal fuse. If the internal fuse is blown, it is most probable that there is a fault in the unit. If this occurs, the unit must be returned to the factory.

On the DC Output Battery and Load: The device is electrically protected.

Reverse polarity: the module is automatically protected against reverse of battery polarity and connection of reverse polarity.

Over current and output short circuit: the unit limits the output current. Low voltage disconnect protects battery from deep discharge.
Thermal protection
Operating temperature range -12 to 70˚ C. Unit will produce full rated power on continuous basis to 50˚ C, however; system load must be reduced by 2.5% per ˚ C for continuous operation above 50˚ C. If the temperature reaches 70˚ C, the unit will reduce its maximum output to approximately 50% of its rating. If the temperature exceeds 70˚ C, the unit will shut off and restart once temperature drops.

7) Specifications

Input:
Voltage: 90-135/ 180-305  47-63 hz
Amperage: 8 @ 120 VAC / 4.2 @ 230 VAC
Output: 24 volts, 20 amps total available to power loads and charge battery, with load priority distribution.
Peak: 40 amps 4 seconds (with battery power boost)

Output ground isolated from case.

Front Panel LED Indicators:
- Power Source: operating on back up – red AC Fail LED
- Battery and System Diagnostics (via blink code)

Settings/Selectors:
- Battery Type: AGM (Sealed Lead), Open Lead Acid (Flooded), Gel-Cell and Ni-Cad (20 Cell)
- Battery Charge Current Limit: 20 - 100% of charge amperage rating
- Back-Up Run Time on Batteries
  - Programmed time limit: 1 - 60 min.
  - Or
  - Until LVD disconnect @ 18V

Alarm Contacts (form C): Active:
- AC Fail (on battery back-up)
- Battery abnormal condition (summary contact): Discharged, damaged, disconnected, sulfated/short circuit, reverse polarity, bad thermal sensor

Operating Temperature: -12 to 70˚ C. Continuous to 50˚, de-rate 2.5% per˚ C >50˚ C

Cooling: Free air convection
Efficiency: 91%
Humidity: to 95%, to 25˚ C

Protection:
- Low Voltage disconnect at 1.5 volts per cell (18 VDC)
- Internal fuse
- Current limiting
- Short circuit
- Reverse polarity
- Thermal overload shut down and recovery
- IP 20
- Designed to UL 1950

Terminal Blocks: Screw type

Mounting: DIN Rail Bracket  35 mm
### 8) Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Cause</th>
<th>Corrective Action</th>
<th>Section</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A. Battery requires excessive re-charge time</strong></td>
<td>1. Load at or near max. recommended load providing minimal current available for charging</td>
<td>1. Reduce load or split load between two separate DIN UPS units</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Charging level current set to low</td>
<td>2. Adjust “Battery Charging Level” control knob to higher level</td>
<td></td>
</tr>
<tr>
<td><strong>B. Load turns off after a couple of seconds when running on battery</strong></td>
<td>1. Time buffer set to incorrect position</td>
<td>1. Verify correct setting with manual</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Batteries not charged, due to high load demand</td>
<td>2. Reduce load or split load between two separate DIN UPS units</td>
<td></td>
</tr>
<tr>
<td><strong>C. No absorption voltage</strong></td>
<td>1. Absorption jumper not installed</td>
<td>1. Install provided jumper in position 5</td>
<td></td>
</tr>
<tr>
<td><strong>D. Unit does not turn on</strong></td>
<td>1. AC input is 115 VAC, no jumper wire installed</td>
<td>1. Install 115V jumper wire across j1 and j2</td>
<td></td>
</tr>
<tr>
<td><strong>E. Trips AC input breaker</strong></td>
<td>1. AC shorted to case</td>
<td>1. Verify correct AC input wiring</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Defective unit</td>
<td>2. Contact technical service</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1. DC output wired backwards or shorted</td>
<td>1. Remove AC input and check DC wiring</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. No AC input</td>
<td>2. Verify correct AC input and jumper wire installed if powering from 115 VAC</td>
<td></td>
</tr>
<tr>
<td><strong>F. No output</strong></td>
<td>3. Excessive temperature or blocked ventilation</td>
<td>3. Improve ventilation, unblock vent holes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. Defective unit</td>
<td>4. Contact technical service</td>
<td></td>
</tr>
<tr>
<td><strong>G. No voltage on battery output terminals</strong></td>
<td>1. No battery installed (voltage required for battery output to turn on)</td>
<td>1. Install batteries</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. Missing or blown battery wiring fuse</td>
<td>2. Replace missing or blown battery wiring fuse</td>
<td></td>
</tr>
<tr>
<td><strong>H. Diagnosis LEDs always blinking</strong></td>
<td>1. Normal operation</td>
<td>1. Refer to Chart 2: Diagnosis Table</td>
<td></td>
</tr>
</tbody>
</table>

### 9) Warranty

Newmar warrants that the DIN-UPS 24-20 DIN Rail UPS to be free from defects in material and workmanship for two years from date of purchase. If a problem with your DIN-UPS 24-20, or if you have any questions about the installation and proper operation of the unit, please contact NEWMAR’s Technical Services Department:

Phone: 714-751-0488 - From the hours of 7:30 a.m. to 5:00 p.m. weekdays, P.S.T.;
Fax: 714-372-7930
E-mail: techservice@newmarpower.com